A step by step guide for investors to the grievance mechanism at NSE
TRADE VERIFICATION FACILITY: Trade Verification module is a very simple tool to verify trades executed in your account. The data on trades would be available on T+1 day. At any given point in time 10 trading days' data would be available for verification. Data for non-proprietary and non-institutional trades would only be available here.

SMS & Email based trade alerts facility: In a move to check unauthorized stock market trades through investor accounts, NSE sends SMS/Email alerts to retail investors for their transactions on days they have traded. • Facility is absolutely FREE of cost • Alerts are sent after end of market hours • Facility is provided for trades done on NSE only • Facility covers Cash Equity, Equity Derivatives, Currency Derivatives & Debt segment • Alerts are provided only on days when investor trades on NSE.

Visit the NSE India website for more details on Investors related initiatives
Click on Domestic Investors > Domestic Investors > Investor Home
Empowerment of investors through education and protection of interest of investors is one of the primary objectives of NSE. To cater to the needs of investors, NSE has established its Investor Services Cell at Mumbai, Chennai, Kolkata, New Delhi, Ahmedabad, Hyderabad, Indore, Kanpur, Pune, Bangalore, Jaipur, Vadodara, Patna, Lucknow, Chandigarh, Dehradun, Kochi, Guwahati, Bhubaneswar, Ranchi, Panaji, Raipur, Shimla and Jammu.

The Investor Services Cell facilitates resolution of complaints of investors against the trading members and listed corporate entities on NSE. NSE has accorded high priority for resolution of investor complaints.

The Investor Services Cell also renders administrative assistance to arbitration proceedings in respect of arbitration cases that are admitted for Arbitration under the Exchange's Arbitration Framework.

This brochure provides information on:

1. Investor Rights & Obligations
2. Dispute resolution mechanism available at NSE
3. How to file a complaint in NSE

This information is also available at www.nseindia.com at Home> Domestic Investor> Complaints
Investor Rights- Right To

- Get Unique Client Code (UCC) allotted
- Get a copy of KYC and other documents executed
- Get trades executed in only his/her UCC
- Place order on meeting the norms agreed to with the Trading member
- Get best price
- Contract note for trades executed
- Details of charges levied
- Receive fund and securities on time
- Receive statement of accounts from trading member
- Ask for settlement of accounts

Investor Obligations - Under Obligation To

- Execute Know Your Client (KYC) documents and provide supporting documents
- Understand the voluntary conditions being agreed with the trading member
- Understand the rights given to the Trading members
- Read Risk Disclosure Document
- Understand the product and operational framework and deadlines
- Pay margins whenever required
- Provide funds and securities for settlement on time
- Verify details of trades
- Verify bank account and DP account for funds and securities movement
- Review contract notes and statement of account

Rights to Remedies

- Take up a complaint against trading member with the Exchange
- Take up a complaint against listed company
- File arbitration against trading member if there is dispute
- Challenge the arbitration award before court of law

Obligation towards Remedies

- Take up complaint within reasonable time
- Complaint to be supported by appropriate documents
- When additional information is called for provide the same
- To participate in resolution meetings
WHAT TO DO WHEN A DISPUTE ARISES

If you believe that a TRADING MEMBER has treated you unfairly...

1. **Contact the Trading member (TM)**

   Immediately question your trading member about any transaction that you do not understand or you did not authorize your trading member.

   If you are not satisfied with your trading member’s response, contact the firm’s branch manager or customer care. Trading members are required to display at their offices the contact number and email id of the compliance officer of the firm. In case the said information is not displayed, you may report it to NSE.

   In case of any dispute with the trading member, you should complain in writing to the trading member.

   Retain copies of your letter and all other related correspondence done with the trading member.

2. **In case your complaint has not been addressed/ redressed by the trading member file complaint with NSE**

   The information on how to file a complaint and the options available for resolving your complaint is mentioned in this document ahead.

**POINTS TO REMEMBER**

- Documentation - Keep copies of KYC, application forms, account statements, contract notes, etc. along with all letters, emails, faxes, etc.

- Act quickly - Approach the concerned authority for your grievance quickly

- Seek assistance when in doubt

Don’t delay when making a complaint to TM or NSE
TYPES OF COMPLAINTS TAKEN UP AT THE EXCHANGE

**Complaints against Exchange Trading members:**

Capital Markets/ Futures & Options/Currency Derivatives Segment:

- Non-Issuance of the Documents by the Trading member (documents such as KYC, contract notes, statement of accounts, etc. not provided by TM)
- Non-receipt of funds / securities (funds/securities not received by you)
- Non-receipt of margin/security deposit given to the Trading member (TM)
- Non-receipt of Corporate Benefit (dividend / interest / bonus etc.)
- Auction value / close out value received or paid (auction value debited or securities that have got auctioned)
- Execution of Trades without Consent
- Excess brokerage charged by Trading member
- Non-receipt of credit balance as per the statement of account (ledger statement)
- Service related
- Other complaints

**Complaints against Listed Companies:**

1. Public / Further offerings: Complaint regarding non-receipt of:
   - Allotment Advice, securities allotted, refund order
   - Interest on delay in Redemption / Refund Amount
   - Sale Proceeds of Fractional Entitlement
   - Composite Application Form (CAF) for Rights offer Rights for (CAF) Application
   - Securities purchased through a Rights Offer
   - Letter of offer for Buyback
2. Corporate Actions: Complaint regarding non-receipt of Dividend
   - Interest on Debentures, Bonds or other Debt Instruments
   - Securities on account of a Bonus / De-merger / Merger / Stock Split
   - Redemption Amount
3. Transfer of Securities:
   - Complaint regarding non-receipt of Securities after Dematerialization
   - Securities after Transfer/Transmission
   - Duplicate Certificate relating to Securities
4. Miscellaneous
   - Complaint regarding non-receipt of copy of the Annual Reports
TYPES OF COMPLAINTS NOT TAKEN UP AT THE EXCHANGE

**Complaints against Exchange Trading members:**
- Complaints in respect of transactions which are already subject matter of Arbitration proceedings
- Complaint involving payment of funds and transfer of securities to entities other than Trading member
- Claims for mental agony/harassment and expenses incurred for pursuing the matter with the ISC
- Claim for notional loss, opportunity loss for the disputed period or trade
- Complaints pertaining to trades not executed on the Trading System of the Exchange
- Claims of sub-trading trading member/authorized persons for private commercial dealings with the trading member
- Claims relating to transactions which are in the nature of loan or financing which are not within the framework defined by the Exchange
- Claims which are relating to entities/activities which are not regulated by Exchange

**Against a Company:**
- Complaints pertaining to securities not listed on the Exchange
- Complaints for refund of postal charges, telephone expenses and miscellaneous charges
- Compensation for mental agony, harassment
- Notional loss due to delay in receipt of shares sent for transfer or after IPO
- Complaints which fall outside the purview of the listing agreement and not related to the Exchange
- Pledge and assignment of shares
- Inability of complaint to establish ownership of security.
The following grievance redressal mechanism is available at the Exchange -

- INVESTOR SERVICES CELL
- ARBITRATION
- APPEAL MECHANISM

Investor Services Cell of the Exchange deals with the complaints of investors against the
- Trading members of the Exchange or
- Listed companies

Investors can lodge their complaints in the format prescribed by the Exchange along with the supporting documents through the following means:

### ONLINE MODE

- For registering their complaints in electronic mode through NSE website go to the NSE Website: www.nseindia.com
- Access the Menu as follows:
  - Home > Domestic Investors > Complaints > Register an e-complaint
- Fill in the relevant details
- Attach the documents as asked in the complaint form and submit.
- While submitting, ensure that valid email id and mobile number is entered. This is required for NSE to get in touch with you.
- On successful registration, you will receive an email on your registered email ID with the details of user id and password.
- Preserve this E-mail. It is needed for filing new complaints, tracking complaint status and updating responses to queries raised and uploading documents.

### OFFLINE MODE

- For registering their complaints in electronic mode through NSE website go to the NSE Website: www.nseindia.com
- Access the Menu as follows:
  - Home > Domestic Investors > Complaints > Register an complaint offline
- Download the relevant form
- Fill in the relevant details asked
- Attach photocopies of the documents as asked in the complaint form.
- Submit it to the nearest Regional office in your zone.
- While submitting, ensure that valid email id and mobile number is entered. This is required for NSE to get in touch with you.
All complaints which do not get resolved within fifteen days from the date of lodging the complaints with Exchange or cases where parties are aggrieved by the resolution worked out would be referred to Investor Grievance Resolution Panel (IGRP).

IGRP consists of external persons who are not in full time employment (retired). IGRP endeavours to redress the complaint and accordingly passes an order. If the order is in favour of the investor, NSE blocks the amount from the available deposits of the trading member with NSE and pays the investor in case the trading member decides not to file arbitration. If the trading member decides to file arbitration, an interim amount is released to the investor from the Investor Protection Fund (IPF).

POINTS TO REMEMBER

- There is no fee for IGRP
- It is desirable for an investor to personally be present for the IGRP meeting; however, if for any circumstance the investor cannot be present, option of teleconference is provided.
- The complainant can also choose to be represented by an authorized representative.
INVESTOR SERVICES REDRESSAL PROCESS

As per SEBI Circular No.CIR/MRD/ICC/30/2013 dated September 26, 2013

1. Receive investor complaints

INVESTOR

2. Analyse issues raised by investor & take up with trading member

NSE ISC Center

3. TRADING MEMBER

IF THE INVESTOR IS NOT SATISFIED

4. Forward response to Investor

Analyse response from Trading Member

5. IF NOT RESOLVED WITHIN 15 DAYS

JOINT MEETING

6. Hold meetings/ teleconference (if required to resolution)

Hold IGRP meetings, if not resolved

7. Execution of IGRP orders in favour of Investors/ Trading Member

INVESTOR

TRADING MEMBER

IF THE INVESTOR IS NOT SATISFIED

INVESTOR ARBITRATION PANEL

Investor / TM can Opt for arbitration if not satisfied
WHAT IS ARBITRATION?

Arbitration is a quasi-judicial process of settlement of disputes between Trading member, investor, clearing trading member, sub-trading trading member. Arbitration aims at quicker legal resolution for the disputes. When one of the parties feels that the complaint has not been resolved satisfactorily either by the other party or through the complaint resolution process of the Exchange, the party may choose the route of arbitration.

Arbitration framework at the Exchange is governed by Rules, Byelaws, Regulations & Circulars issued by the Exchange and SEBI, from time to time.

HOW TO FILE AN ARBITRATION APPLICATION?

Arbitration application forms are available on Exchange website at http://www.nseindia.com/content/assist/arbitration/asst_arb_forms.zip. An applicant may download the same and use the form for filing application.

Alternatively, a request for forms can be made to the Exchange by sending an email to ignse@nse.co.in along with the complete postal address, so that the forms can be mailed to them. The forms can also be obtained from any of the Regional Arbitration Centres.

IMPORTANT POINTS TO REMEMBER

- The arbitration application to be filed within three years from the date of dispute (Limitation Act, 1963)
- A panel of three arbitrators, if the value of claim is > Rs. 25 lakhs and sole arbitrator if claim is upto Rs. 25 lakhs
- No deposit fees for investor for claims upto Rs. 10 lakhs
- The arbitration application has to be filed at the Regional Arbitration Centre (RAC) nearest to the address mentioned in KYC of the investor.
- Selection of Arbitrator based on Centralized Arbitrator Appointment Process (CAAP) across Exchanges
- The arbitrator conducts hearings with the parties and passes his judgment in the form of an award.
- For cases having claim amount below Rs. 25,000/-, hearing is not compulsory but arbitrator may call for hearing, if required
- The awards which are in favour of the investor are implemented by NSE i.e. the amount is taken from the trading member and paid to the investor.
- Investor or TM not satisfied with the arbitration award can file an appeal application. If the TM wishes to appeal further in appellate arbitration, an interim amount is paid out of IPF to the investor.
- Application under section 33 of Arbitration and Conciliation Act, 1996 for correction, interpretation or additional award within 30 days.
### FEE STRUCTURE FOR FILING ARBITRATION

<table>
<thead>
<tr>
<th>Amount of Claim /Counter Claim, whichever is higher</th>
<th>If claim is filed within six months</th>
<th>If claim is filed after six months from the date of dispute or after one month from the date of IGRP order, whichever is later</th>
<th>If the claim is filed beyond the timeline prescribed in column 3 (only for trading member)</th>
</tr>
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<tbody>
<tr>
<td>≤ Rs. 10,00,000</td>
<td>1.3% subject to a minimum of Rs. 10,000/-</td>
<td>3.9% subject to a minimum of Rs. 30,000</td>
<td>Additional fee of Rs. 3,000/- per month over and above fee prescribed in column 3</td>
</tr>
<tr>
<td>&gt; Rs. 10,00,000 - &gt; Rs. 25,00,000</td>
<td>Rs. 13,000 plus 0.3% amount above Rs. 10 lakh</td>
<td>Rs. 39,000 plus 0.9% amount above Rs. 10 lakh</td>
<td>Additional fee of Rs. 6,000/- per month over and above fee prescribed in column 3</td>
</tr>
<tr>
<td>&gt; Rs. 25,00,000</td>
<td>Rs. 17,500 plus 0.2% amount above Rs. 25 lakh subject to maximum of Rs. 30,000</td>
<td>Rs. 52,500 plus 0.6% amount above Rs. 25 lakh subject to maximum of Rs. 90,000</td>
<td>Additional fee of Rs. 12,000/- per month over and above fee prescribed in column 3</td>
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### Different forms/documents used for filing arbitration application

<table>
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<tr>
<th>S. No.</th>
<th>Forms/Documents</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Form No. I (dated &amp; signed)</td>
<td>Application for arbitration</td>
</tr>
<tr>
<td>2</td>
<td>Statement of case</td>
<td>Brief description of the case, date wise summary of events leading to the dispute, basis of arriving at the claim amount and relief sought through arbitration</td>
</tr>
<tr>
<td>3</td>
<td>Cheque / Pay Order / Demand Draft in favour of NSEIL (as per fees structure on page 7 )</td>
<td>Towards cost of arbitration.</td>
</tr>
<tr>
<td>4</td>
<td>Statement of accounts/DP statements, copy of contract notes &amp; bills, PAN card copy</td>
<td>As referred in the statement of case to substantiate the claim</td>
</tr>
</tbody>
</table>

**Note:**
The documents should be submitted in sets of 3 in original where claim value is upto Rs 25 lacs
The documents should be submitted in sets of 5 in original where claim value more than Rs 25 lacs
Any party not satisfied with the arbitration award can file an appeal at the Exchange.

**IMPORTANT POINTS TO REMEMBER**

- Appeal before Appellate Arbitrators of Exchange within 30 days from date of receipt of award
- Rs 42,000/- fees to be paid by appellant
- In case appellant is an investor and claim is less than Rs 10 lakhs Rs. 22,000/- fees to be paid by appellant (investor) for filing appeal as per SEBI circular dated February 23, 2017
- Panel of three arbitrators for appeal to be appointed excluding the arbitrators who passed original arbitration award
- Application under section 33 of Arbitration and Conciliation Act, 1996 for correction, interpretation or additional award within 30 days
- Challenging of Award in Court of Law under Section 34 of Arbitration and Conciliation Act, 1996.

**Different forms/documents used for filing arbitration application**

<table>
<thead>
<tr>
<th>S.no.</th>
<th>Forms/Documents</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Form III (dated &amp; signed)</td>
<td>For filing appeal against the award passed along with copy of award</td>
</tr>
<tr>
<td>2</td>
<td>Statement of appeal</td>
<td>Brief description of the grounds which are to be placed in the appeal and relief sought through the appeal process</td>
</tr>
<tr>
<td>3</td>
<td>Cheque / Pay Order / Demand Draft in favour of NSEIL</td>
<td>Towards cost of appeal (non-refundable)</td>
</tr>
</tbody>
</table>

*Note - The documents should be submitted in sets of 5 in original*
### INTERIM RELIEF TO INVESTORS OUT OF IPF OF THE STOCK EXCHANGE

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<tr>
<th>S.NO.</th>
<th>STAGE</th>
<th>INTERIM RELIEF TO INVESTOR FROM IPFT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>IGRP</td>
<td>In case IGRP award is in favour of investor and TM opts for arbitration, then 50% of admissible value or Rs. 2 lakhs whichever is less shall be released.</td>
</tr>
<tr>
<td>2</td>
<td>ARBITRATION</td>
<td>In case arbitration award is in favour of investor and TM opts for appeal, then 50% of the amount mentioned in award or Rs. 3 lakhs whichever is less shall be released. The amount released shall exclude the amount already released to the client at stage 1 above.</td>
</tr>
<tr>
<td>3</td>
<td>APPEAL</td>
<td>In case appeal award is in favour of the investor and the TM opts for making an application U/s 34 of the A&amp;C Act, 1996, then 75% of appellate award amount or Rs. 5 lakhs whichever is less shall be released. The amount released shall exclude the amount already released to the client at stage 1 &amp; 2 above.</td>
</tr>
</tbody>
</table>

**Note -**

- **Undertaking to be submitted by investor before release of amount from IPF wherein investor agrees that the amount released from IPF would be returned in case any further proceedings are decided against the investor and he decides not to pursue further.**

- **In case the investor fails to return the amount released from IPF, then the investor shall not be allowed to trade on any stock exchange and the securities lying in the demat account(s) of the investor shall be frozen till refund of amount.**

- **Total amount released shall not exceed 10 lakhs in any financial year.**
NSE has set up a statutory Committee, known as the Defaulters' Committee, to administer the assets in respect of the defaulters/expelled trading members in NSE. The Defaulters' Committee calls in and realizes the security deposits in any form, margin money, other amounts lying to the credit of and securities deposited by the defaulter and recover all moneys, securities and other assets due, payable or deliverable to the defaulter by any other Trading member.

The Defaulters' Committee distributes the amount available in the defaulter's account to the admitted claims on pro-rata basis as per the priority laid out under NSE Rules / Regulations / Bye-Laws.

In case the funds in Defaulters' account are insufficient to meet the admitted value of claims, compensation is paid from the Investor Protection Fund, based on the recommendations of the Defaulters' Committee up to a maximum of Rs. 25 lakhs per investor subject to an overall limit per defaulter/expelled member.

On expulsion/declaration of trading member as defaulter/expelled member, the Exchange issues a Public Notice in leading newspapers. This list is also available on the NSE website under Home > Domestic Investors > Defaulters > Public Notice.

Investors having claims against the Defaulter/Expelled Trading Member are required to register a claim within 3 months from the date of the Public Notice.

To register a claim against a defaulter/expelled Member visit the www.nseindia.com website and download the form: https://www.nseindia.com/invest/register-claim-against-defaulter-expelled-members
<table>
<thead>
<tr>
<th>Service Center</th>
<th>Address Details</th>
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</table>
| HEAD OFFICE   | National Stock Exchange of India Limited  
                Exchange Plaza, Plot no. C/1, G Block, 
                Bandra-Kurla Complex, Bandra (E), 
                Mumbai - 400 051  
                Tel. No: 18002660058  
                Fax No: (022) 26598191  
                E-mail: ignse@nse.co.in |
| MUMBAI (WRO)  | Western Regional Office:  
                National Stock Exchange of India Limited  
                6th floor, Kohinoor City, Tower – 1, 
                Commercial – II, Kirol Road, Off. L.B.S. Marg, 
                Kurla (W), Mumbai – 400 070  
                Tel.No : 022-25045300  
                E-mail: nseiscmum@nse.co.in |
| AHMEDABAD     | National Stock Exchange of India Limited  
                Office No. 304/305, GCP Business Centre, 
                Opposite Memnagar Fire Station, Navrangpura, 
                Ahmedabad - 380009.  
                Tel No : (079) 49008610/ 49008611  
                Fax No : (079) 49008660  
                E-mail: nseiscahm@nse.co.in |
| CHENNAI       | National Stock Exchange of India Limited  
                Old No. 7, New No. 2, Nawab Garden, 
                Murugappa Road, Kotturpuram, 
                Chennai – 600 085  
                Tel No : 044-28479907/08  
                Fax No : (044) 28479926/27  
                E-mail: nseiscchen@nse.co.in |
| DELHI         | National Stock Exchange of India Limited  
                4th Floor, Jeevan Vihar Building, Parliament Street, 
                New Delhi i -110 001  
                Tel No : 011-23459133/49393033  
                Fax No : (011) 23459291  
                E-mail: arbdel@nse.co.in/nseiscdel@nse.co.in |
| BANGALORE     | National Stock Exchange of India Limited  
                Office No : 217, 2nd floor, DBS House, 26, 
                Cunningham Road  
                Bengaluru, Karnataka – 560 052  
                Tel. No.: 080 - 40407188/ 40407217  
                Fax No: (080) 4040 7188  
                E-mail: nseiscbeng@nse.co.in |
| KOLKATA       | National Stock Exchange of India Limited  
                1st Floor, Park View Apartments, 99, 
                Rash Behari Avenue, Kolkata - 700 029  
                Tel No : 033- 40400400  
                Fax No : (033) 40400440  
                E-mail: nseisckol@nse.co.in |
| BHUBANESWAR   | National Stock Exchange of India Limited  
                M/s. Tatwa Technologies Ltd.  
                Grand Lumbini Convention  
                Room No. 103, 2nd Floor, Tatwa Business Center, 
                P1, Nildadi Vihar, Near Kendriya Vidyalaya No.4, 
                Chandrasekharpur, Bhubaneswar, Odisha – 751021  
                Tel No.: 0674-2721072  
                E-mail: nseiscbhubaneswar@nse.co.in |
| CHANDIGARH    | National Stock Exchange of India Limited  
                Regus Harmony, Level 4, Tower - A, 
                Godrej Eternia, Plot no.70, Industrial Area -1, 
                Chandigarh – 160 002  
                Tel No: 0172-4071542  
                E-mail: nseiscchandigarh@nse.co.in |
| DEHRA DUN     | 203K, Ground Fl oor , Doon Express Business Park, 
                Opposite Transport Nagar  
                PO: Subhash Nagar , 
                Dehradun - 248 002  
                Uttrakhand  
                Tel No.: 0135 – 2640527  
                E-mail: nseiscdehradun@nse.co.in |
| GUWAHATI      | National Stock Exchange of India Limited  
                Sanmati Plaza, 3rd Floor, G. S. Road, 
                Guwahati – 781005  
                Tel. No : 0361-2461136  
                E-mail: nseiscguwahati@nse.co.in |
| HYDERABAD     | National Stock Exchange of India Limited  
                8-2-594/A/1, Third Floor, Urmila Heights, 
                Opp Rainbow Hospital, Road No 10, Banjara Hills, 
                Hyderbad – 500 034  
                Tel No : 040- 23357082/ 23357083  
                Fax No : (040) 23357084  
                E-mail: nseischyd@nse.co.in |
The IGRP facility is available in 24 cities in India. These include:
Ahmedabad, Bangalore, Bhubaneswar, Chandigarh, Chennai, Dehradun, Delhi, Guwahati, Hyderabad, Indore, Jaipur, Jammu, Kanpur, Kochi, Kolkata, Lucknow, Mumbai, Panjim, Patna, Pune, Raipur, Ranchi, Shimla, Vadodara.

HEAD OFFICE
National Stock Exchange of India Limited
Exchange Plaza, Plot no. C/1, G Block,
Bandra-Kurla Complex, Bandra (E),
Mumbai – 400 051

Tel. No : 18002660058
Fax No : (022) 26598191
E-mail: ignse@nse.co.in
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<tr>
<th>City</th>
<th>Address</th>
<th>Phone Number</th>
<th>Email Address</th>
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<tbody>
<tr>
<td>INDORE</td>
<td>M/s. Regus Business Centre Indore Private Ltd., Office no. 605, 6th floor, Regus Brillant Solitaire, Scheme - 78, Part - II, Vijay Nagar, Indore - 452 010 Tel. : 0731-6725101 Fax : (0731) 6725599 E-mail: <a href="mailto:nseiscind@nse.co.in">nseiscind@nse.co.in</a></td>
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<tr>
<td>JAMMU</td>
<td>Shop number- 52, A-1, North Block , Bahu Plaza , Jammu-180012 Tel. No.: 0191-2473044 E-mail: <a href="mailto:nseiscjammu@nse.co.in">nseiscjammu@nse.co.in</a></td>
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<tr>
<td>JAIPUR</td>
<td>807, 8th Floor, Okay Plus Tower, Near Vishal Mega Mart, Near Govt. Hostel, Ajmer Road, Jaipur – 302 001 Tel. No.: 0141 - 23684444 E-mail ID: <a href="mailto:nseiscjai@nse.co.in">nseiscjai@nse.co.in</a></td>
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<tr>
<td>KANPUR</td>
<td>399 A, 3rd Floor, Padam Tower -2, 14/113 Civil Lines, Kanpur – 208 001 Tel. No: 0512- 2303604 E-mail: <a href="mailto:nseisckan@nse.co.in">nseisckan@nse.co.in</a></td>
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<tr>
<td>KOCHI</td>
<td>3rd Floor, Grand Bay, Kattakara Junction, Kaloor Kadavanthra Road, Kaloor Ernakulam – 682017 Tel. No.: 0484-2977120/21 E-mail: nseisckochi @nse.co.in</td>
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<tr>
<td>LUCKNOW</td>
<td>110 - 1st floor, Titanium, Shalimar Corporate Park , TC/G -1/1, Vibhutikhand, Gomti Nagar, Lucknow - 226 010 Tel. No.: 09044060030 E-mail:<a href="mailto:nseiscluck@nse.co.in">nseiscluck@nse.co.in</a></td>
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<tr>
<td>PATNA</td>
<td>No . 305, 3rd Floor, Vasundhara Metro Mall, Boring Canal Road, Patna - 800 001 Tel No: 0612-2520164 E-mail:<a href="mailto:nseiscpatna@nse.co.in">nseiscpatna@nse.co.in</a></td>
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<tr>
<td>PANAJI</td>
<td>LIC of India Jeevan Vishwas Building East Wing, Ground floor, Plot No: 2, Patto Plaza Panaji-Goa 403001. Tel. No.: 0832-2437272 E-mail:<a href="mailto:nseiscpanaji@nse.co.in">nseiscpanaji@nse.co.in</a></td>
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<tr>
<td>PUNE</td>
<td>M/s. Regus Business Centre (Pune ) Pvt. Ltd. NSEIL’s Office no. 233, Level - II, Connaught Place, Bund Garden, Pune - 411 001 Tel. No : 020 – 40147519/20 E-mail: <a href="mailto:nseiscpune@nse.co.in">nseiscpune@nse.co.in</a></td>
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<td>RAIPUR</td>
<td>Office N o.316 A, 3rd Floor, Lalganga Midas, Fafadhi , Raipur – 492009 Tel.No : 07714903640 E-mail: nseis <a href="mailto:craipur@nse.co.in">craipur@nse.co.in</a></td>
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<td>SHIMLA</td>
<td>SCO. No. 16, Block No.3, SDA Complex (Shimla Development Authority Complex), Kasumpti, Shimla -171009 Tel no : 0177-2625057 E-mail : <a href="mailto:nseiscshimla@nse.co.in">nseiscshimla@nse.co.in</a></td>
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<td>RAIPUR</td>
<td>Atlantis Height, Office no . 505, 5th floor, Sarabha Main Road, Alkapuri, Vadodara, Gujarat – 390 007 Tel. No: (0265) 2310903/4 Fax No: (0265) 23109035 E-mail: <a href="mailto:nseiscvadodara@nse.co.in">nseiscvadodara@nse.co.in</a></td>
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<td>VADODARA</td>
<td>National Stock Exchange of India Limited M/s. Regus Business Centre Indore Private Ltd., Office no. 605, 6th floor, Regus Brillant Solitaire, Scheme - 78, Part - II, Vijay Nagar , Indore - 452 010 Tel : 0731-6725101 Fax : (0731) 6725599 E-mail: <a href="mailto:nseiscind@nse.co.in">nseiscind@nse.co.in</a></td>
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